

FSC Life Insurance Conference Program 2018

Time	Session	Speaker
8.00am	Registrations open	
9.00am	Welcome: Address from Financial Services Council's Chief Executive Officer	Sally Loane , Chief Executive Officer, FSC
9:25am	Sponsor Welcome: EMLife	Katherine Gobbi , Chief Executive Officer, EMLife
9.30am	Plenary 1: Government View What is the Insurance Agenda for 2018 and beyond	The Hon Kelly O'Dwyer MP , Minister for Financial Services & Revenue
10.05am	Plenary 2: Life Code 2.0 The Code is evolving from its original make-up in 2016. Now that the Code has been followed for over 6 months what are the next steps and how will new standards and changes affect your business and the industry?	Moderator: Nick Kirwan , Policy Manager - Life Insurance, FSC 1. Alexandra Kelly , Principal Solicitor, Financial Rights Legal Centre 2. Tim Bailey , CEO Life and Investments, Zurich Financial Services 3. Gerard Kerr , Head of Life Insurance, ANZ Wealth
10.55am	Morning Tea	
11.25am	Concurrent 1.A: Direct Insurance This session will cover the regulator's and industry perspective on the recommendations from the PJC and ASIC's review into Direct Insurance. What will it mean for the life insurance industry and what changes will be needed?	Moderator: Brett Clark , Group CEO & MD, TAL 1. Peter Kell , Deputy Chair, ASIC 2. Anthony Brown , Chief Executive Officer, NobleOak 3. Anna Gladman , Former Managing Director, Insurance, Latitude Financial Services
	Concurrent 1.B: Mental Health Is there an opportunity for the Life Insurance industry to lead the change in the recognition and intervention for psycho-social factors that impact occupational impairment and, when adequately treated, prevent mental health issues?	Moderator: Jane Dorte , Director - Insurance Claims & Underwriting, KPMG Australia 1. Professor Alex Collie , Monash University 2. Josh Fear , Director - Policy and Projects, Mental Health Australia 3. Dr Sally Phillips , General Manager - Health Services, TAL 4. Paul Flanagan , Founder, Life Street

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12.20pm	Concurrent 2.A: Life Insurance Reform How will the life insurance framework change the relationship between life and advice? Will it allow for greater trust in the industry as desired? Concurrent 2.B: Technology on the international stage How are other countries improving the customer experience by utilising technological advancements in processes?	Moderator: Dion Russell, Chief Executive Officer, SCOR The Hon. Bernie Ripoll MP Simun Soljo, Managing Associate, Allens David Glen, National Technical Manager, TAL Moderator: Daryl Wright, Head of Strategic Marketing & Investor Relations, Bravura Solutions Bronwyn Kirwan, Head of Market Solutions and L&H Direct, Swiss Re Australia and New Zealand Vanessa Dobson, Head of Research and Development, MunichRe Deborah Kennedy, Chief Underwriter, MLC Life Insurance
1.10pm	Lunch	
2.05pm	Concurrent 3.A: Early Intervention: How to help more people return to wellness. Hear from industry experts on innovations in this area and the restrictions that still exist. Concurrent 3.B: Group Insurance How will an industry code into Life Insurance in Super change the market? Will the code address the problems that have been highlighted in the Productivity Commission's inquiry?	Moderator: Katherine Gobbi, Chief Executive, EMLife Paula Bourke, Strategic Head of Underwriting & Claims, SCOR Joanne Graves, National Rehabilitation Manager, AIA Dr Sally Phillips, General Manager – Health Services, TAL Moderator: Damien Mu, CEO, AIA Australia Geoff Summerhayes, Executive Board Member, APRA David Hackett, Chief Executive Officer, MLC Life Insurance Cecilia Storniolo, Director, KPMG Australia Helena Gibson, Head of Public Policy and Technical Services, BT Financial Group
3.00pm	Plenary 3: Technology and the Opportunities for the Life Insurance Industry	Moderator: Geniere Aplin, Group Executive – Personal Injury, EMLife Guest: Ross Dawson, Futurist
3.45pm	Afternoon Tea	
4.10pm	Plenary 4: Political Landscape – What's next for Life Insurance? Including the Royal Commission, Parliamentary Committee and Parliamentary Joint Committee.	Moderator: Allan Hansell, Director of Policy & Global Markets, FSC Mr Jason Falinski MP, Member of Parliamentary Committee on Corporations and Financial Services Senator Deborah O'Neill, Deputy Chair of Parliamentary Joint Committee on Corporations and Financial Services
4.55pm	Close: That's a wrap	Damien Mu , CEO, AIA Australia

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5.00pm

End of day

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